

Frequently Asked Question

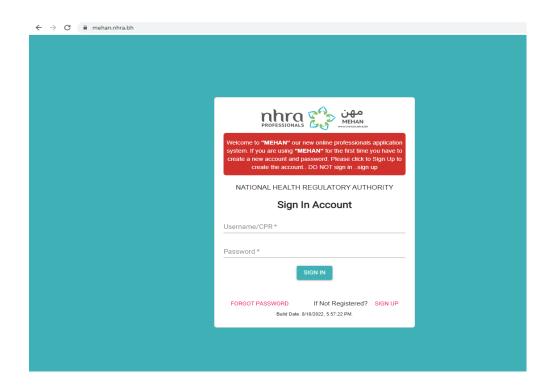
NHRA – Health care Profession system "Mehan"

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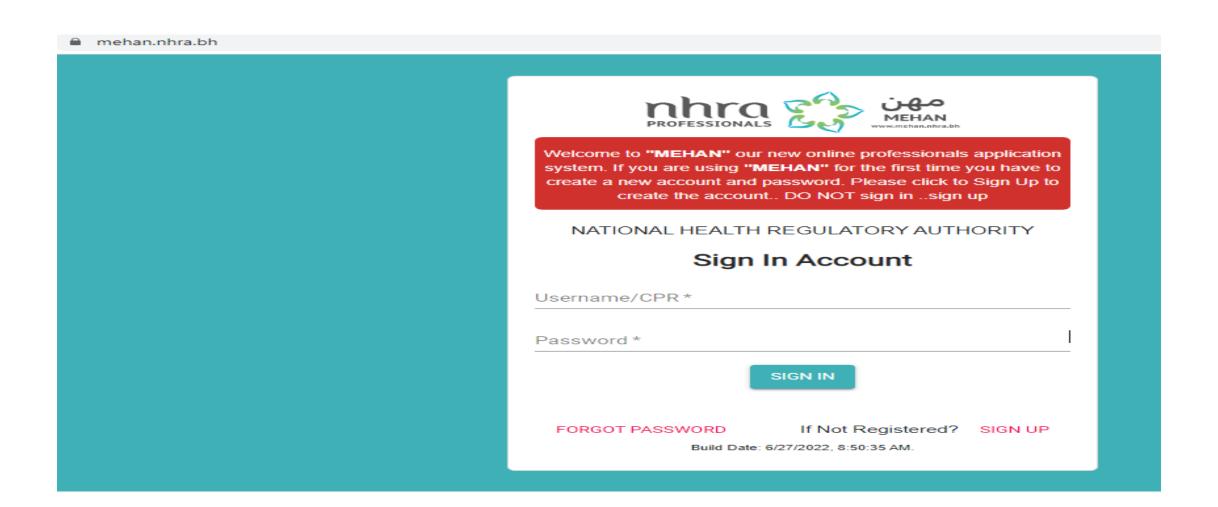
1 - How do I access NHRA Mehan system?

You can access mehan by entering the link: mehan.nhra.bh

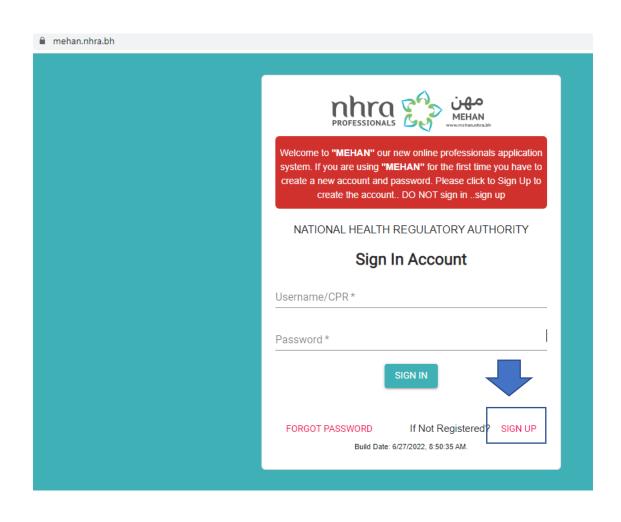


2 - How do I sign up a new account In Mehan? *

Go to mehan.nhra.bh



Click on "Sign Up"



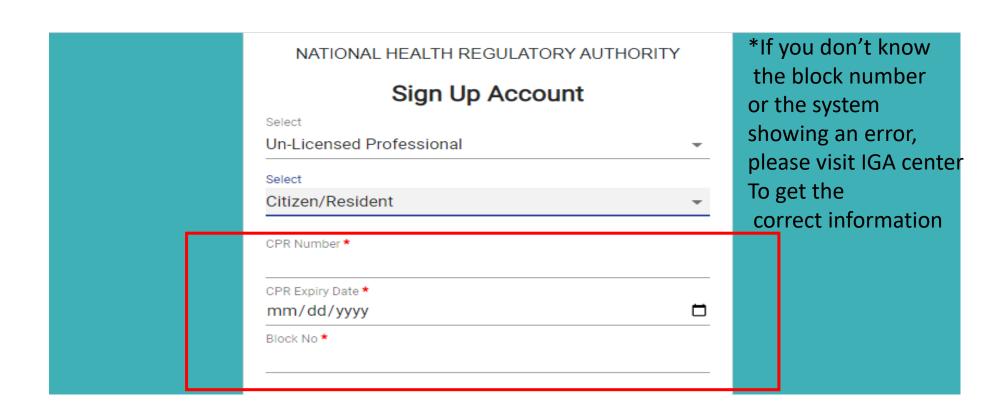
Select if you are licensed or not



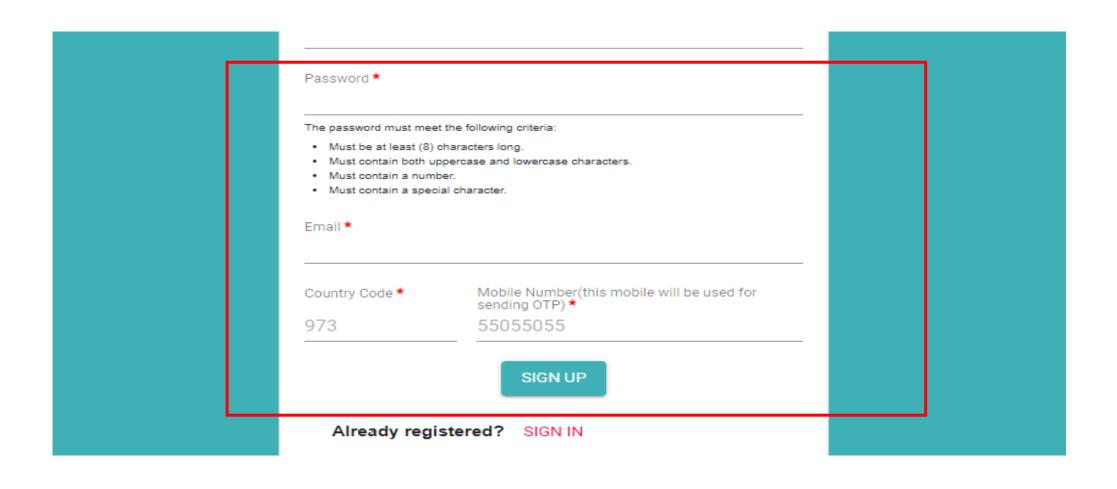
Select if you are living in Bahrain "citizen/Resident" or not



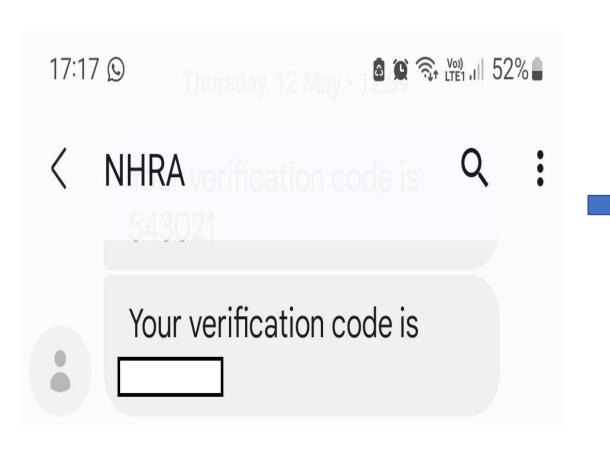
If you are living in Bahrain "citizen/Resident" you will need to enter the expiry date of your CPR card + block number

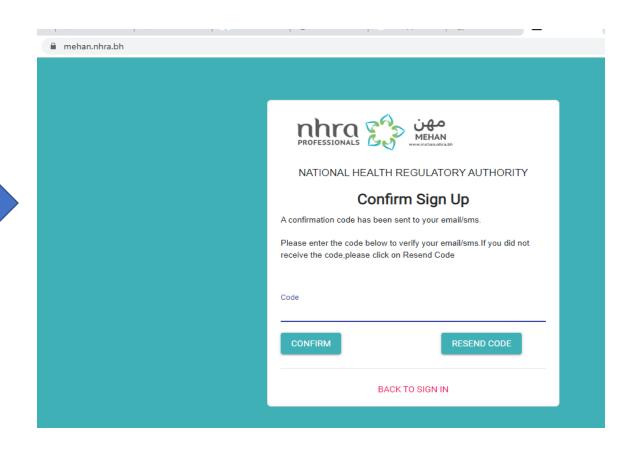


Set a password and enter your phone + Email, then click on "Sign Up"

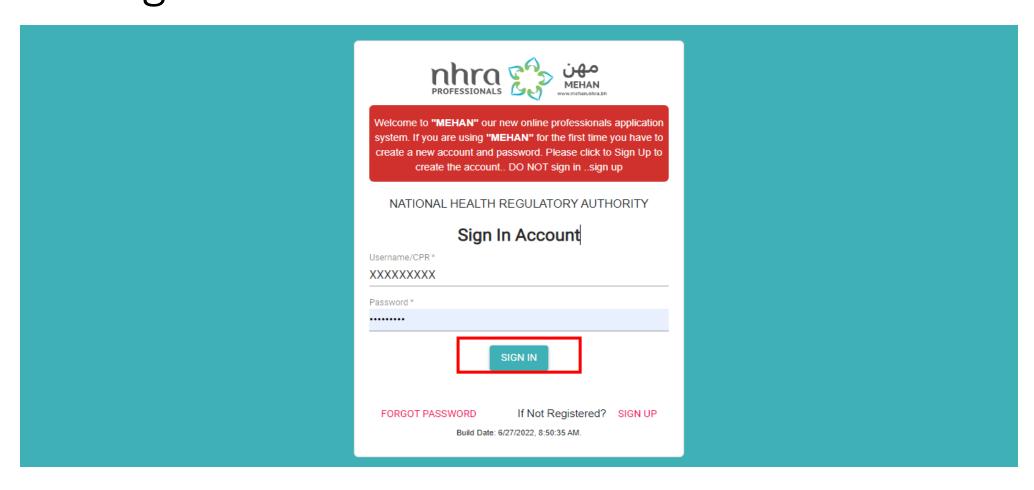


Enter the confirmation code sent via SMS



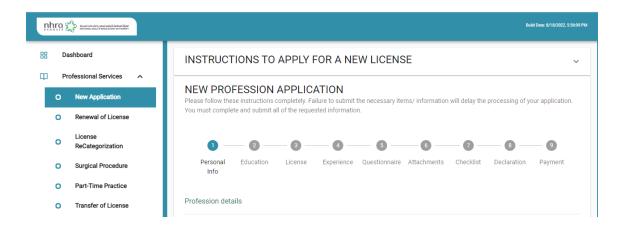


Now your account is ready, and you could login, Enter your CPR number as a Username and the password you've entered while signing up, then click "Sign In".

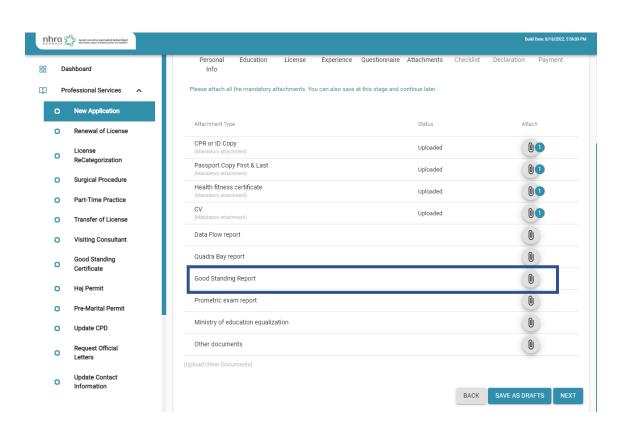


3 - How do I get a letter from NHRA for the Ministry of Interior for good conduct application "for Bahraini" in new application?*

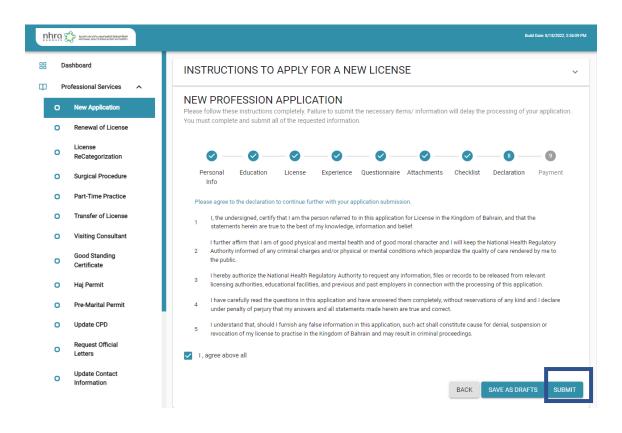
Apply as a new application



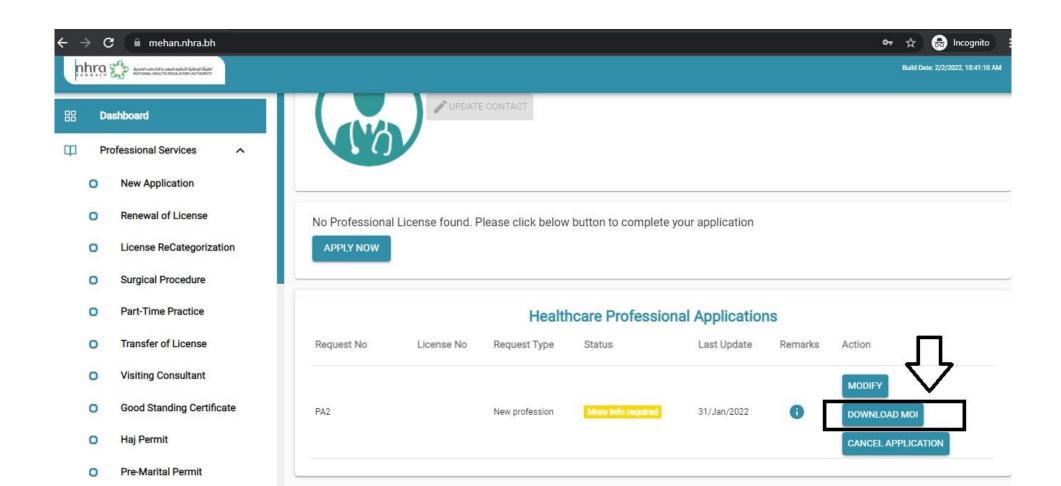
On the "Good Conduct" field leave it without document



Submit your Application and pay the application fees

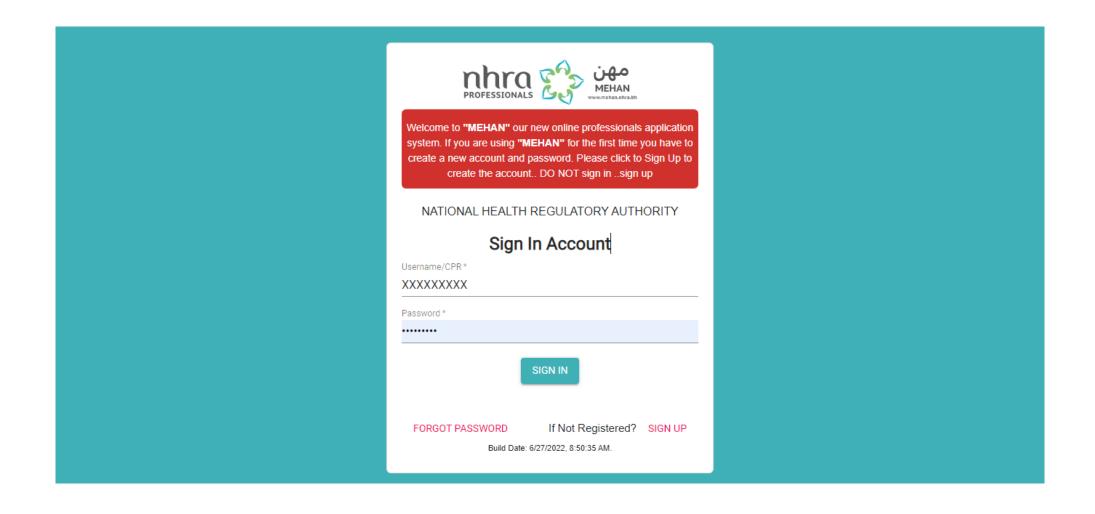


The NHRA team will review the application and the letter will be available to download in your MEHAN account.

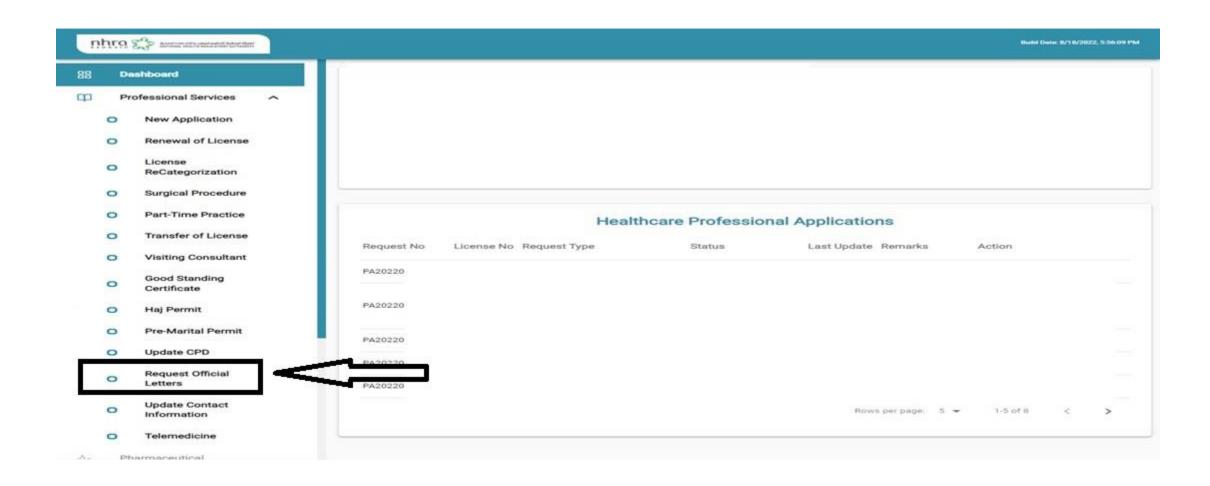


4 - How to get new LMRA letter?

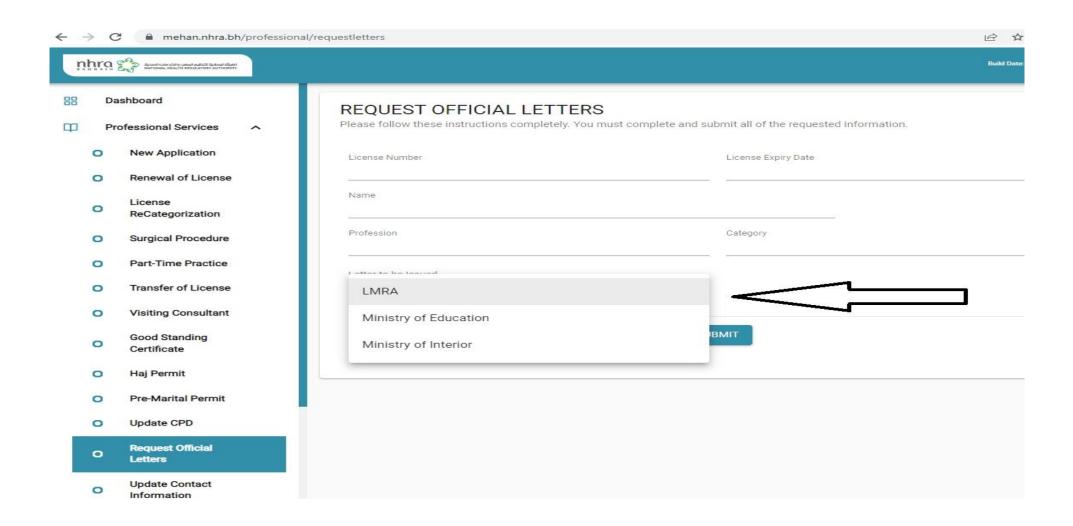
Login to Mehan



Select from the side Menu "Request Official Letter"



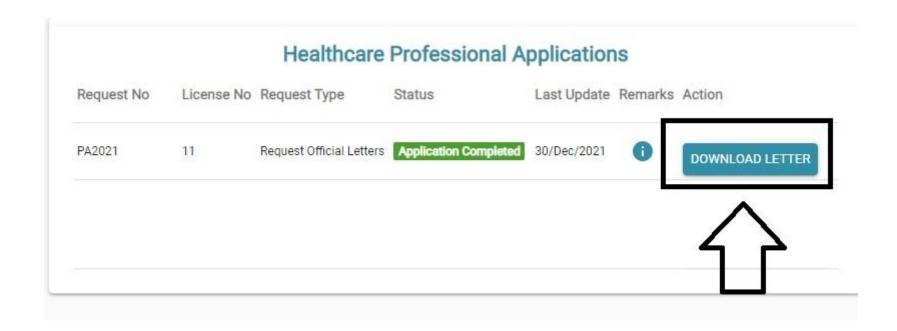
Select from the dropdown list "LMRA" and Submit the application



LMRA Letter

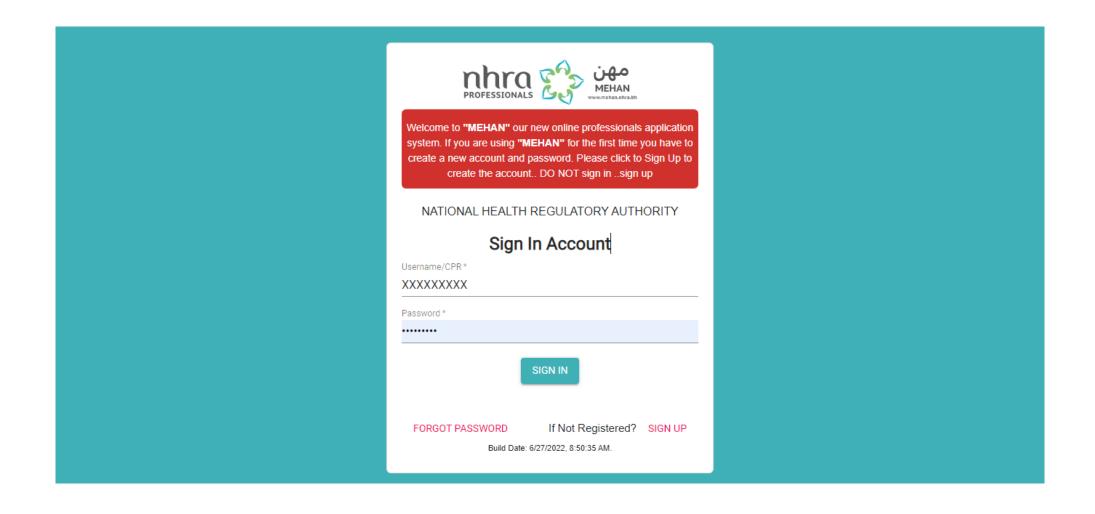
- NHRA will review the application and inform you if there is any other document required
- If it is approved, pay the required fees and the letter will be available on the dashboard to download
- Note:
- The license should be valid in order to get the application approved.
- Pay the required fees 20 BD.
- For new application, Transfer and re-categorization applications the LMRA will be issued automatically without fees once the application is processed by NHRA

You can download the letter when its ready.

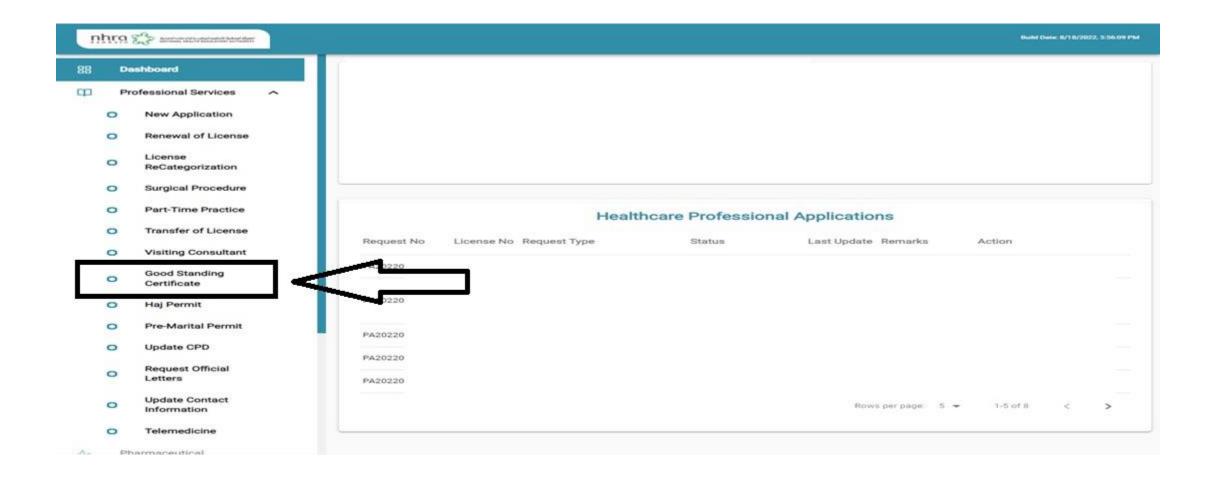


5 - How can I get a good standing certificate?

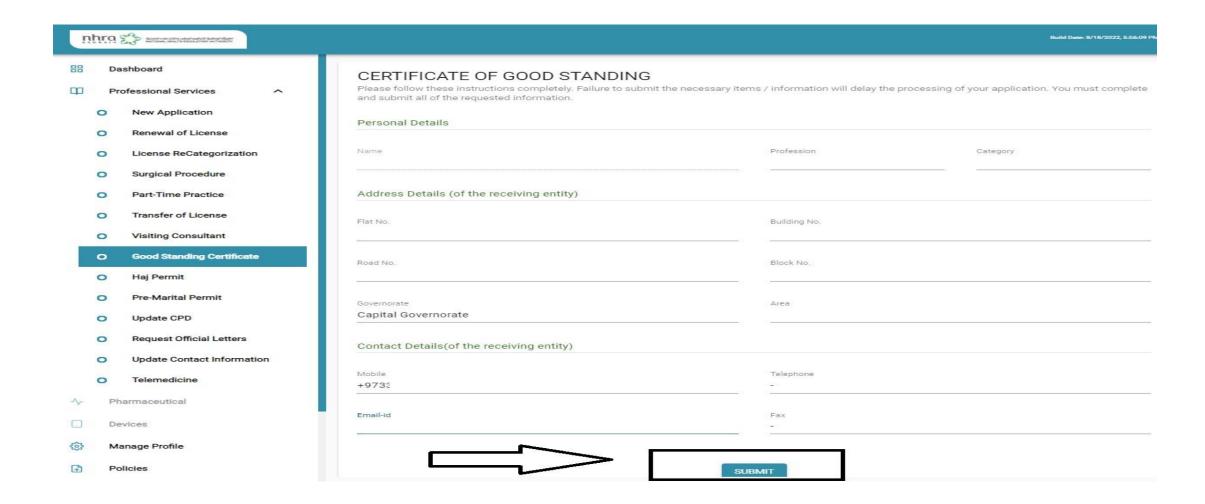
Login to Mehan



Select from the side Menu "Good Standing Certificate"



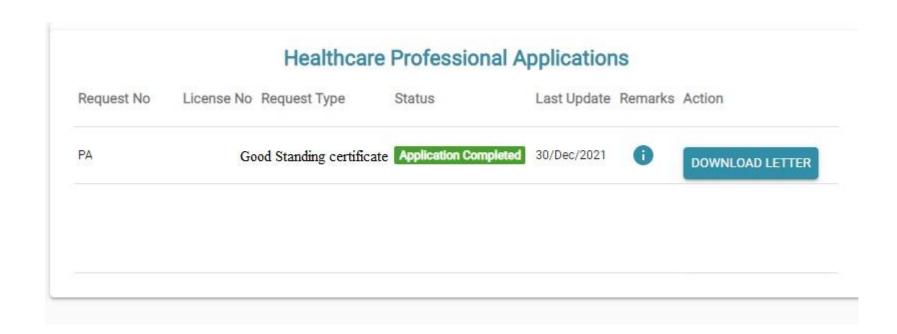
Submit the application



Good Standing

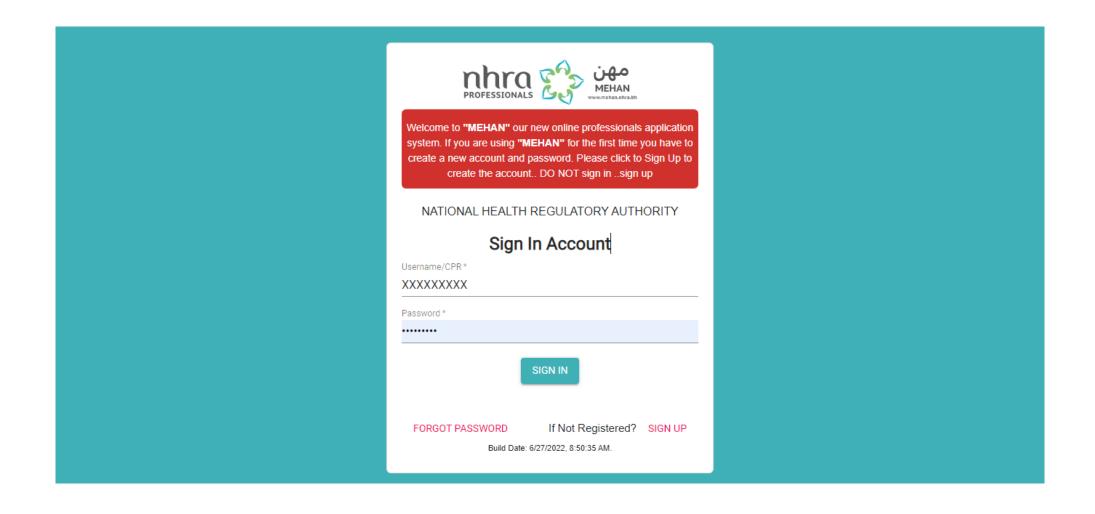
- NHRA will review the application and inform you if there is any other document required
- If it is approved, pay the required fees and the certificate will be available on the dashboard to download
- Note: For applicant out of Bahrain, they could register (sign up) with their CPR details even if the CPR card expired.

You can download the certificate when its ready.

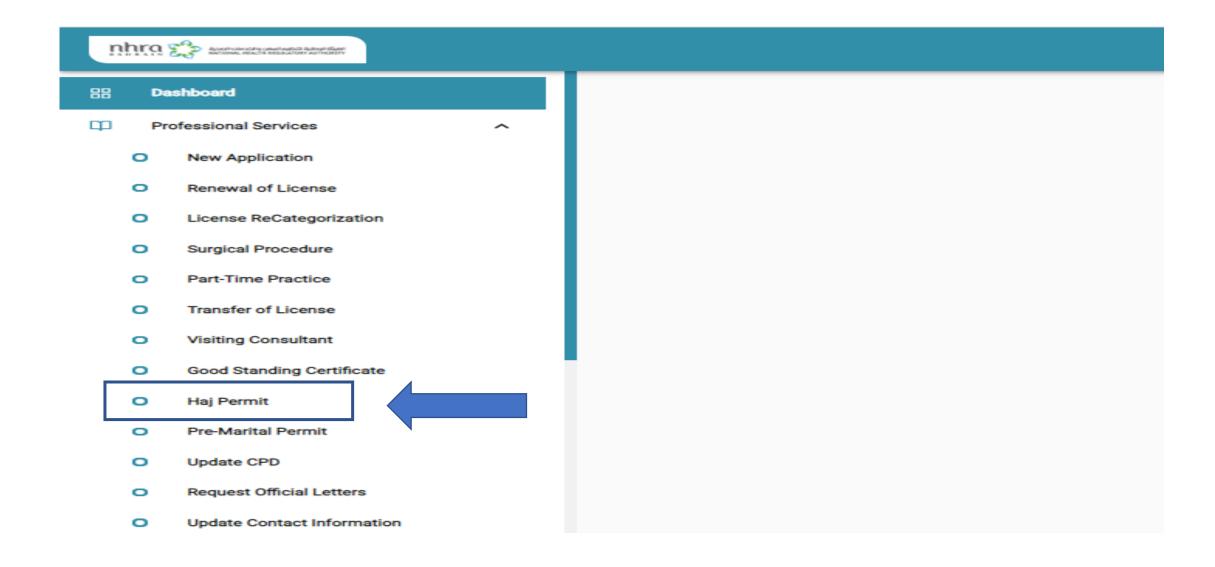


6 - How I could get a Haj permit

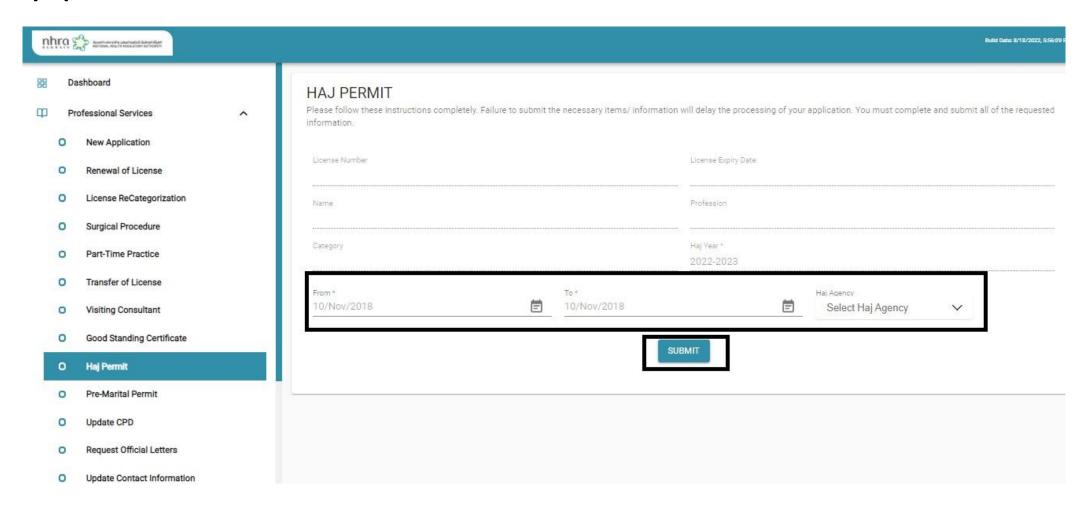
Login to Mehan



Select from the side Menu "Haj Permit"



Select the period of permit and submit application



Haj

- NHRA will review the application and inform you if there is any other document required
- If it is approved, the permit certificate will be available on the dashboard to download
- Note: your license should be valid at least 2 months from the haj date.

7 - How do I transfer my license to another facility?

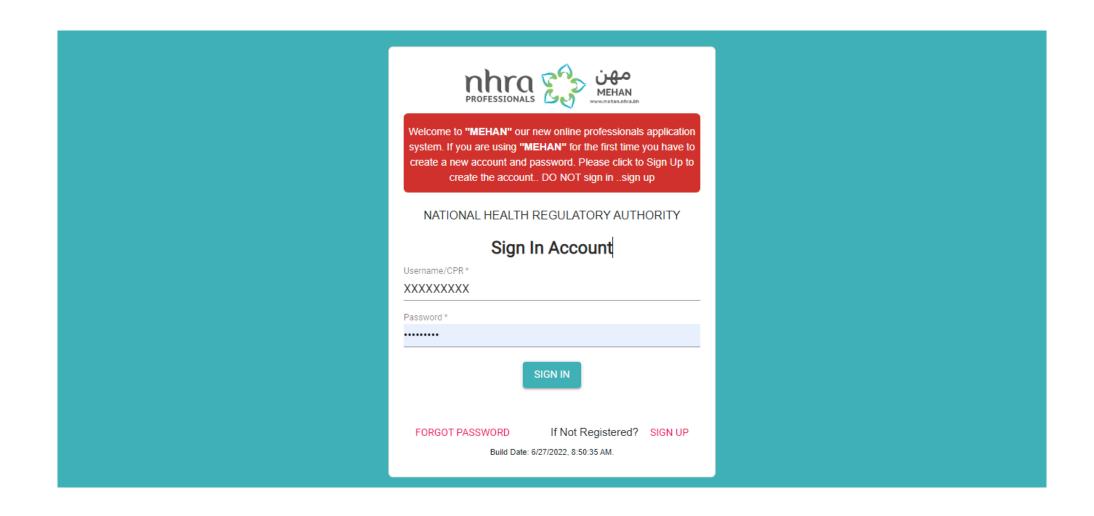
Ask the new facility to send you invitation from their Munshaat account (See question (11) About Invitation), you will get an email regarding the invitation, sign in

Transfer License

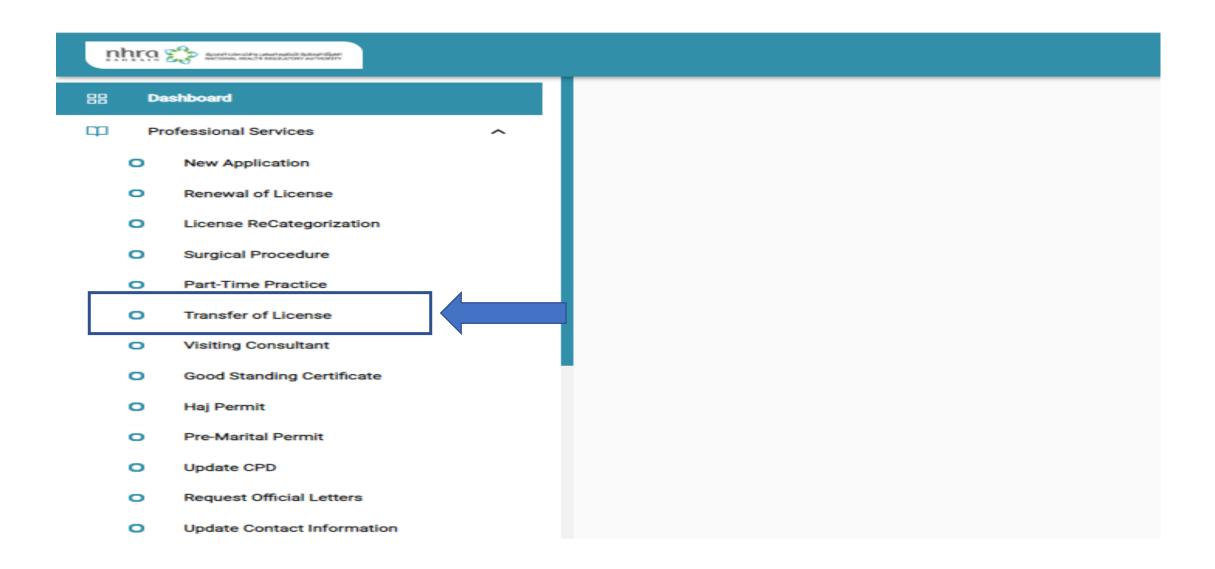




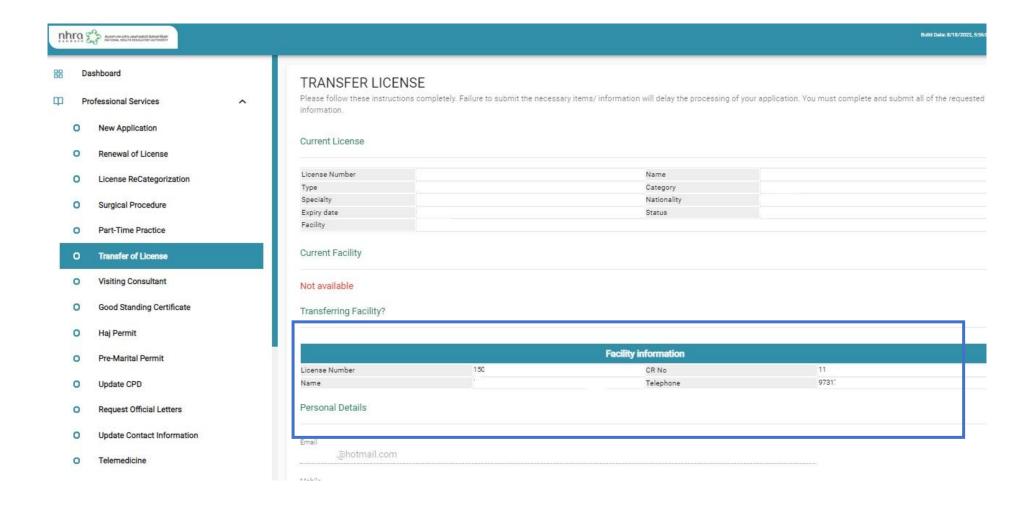
After getting the invitation Login to Mehan



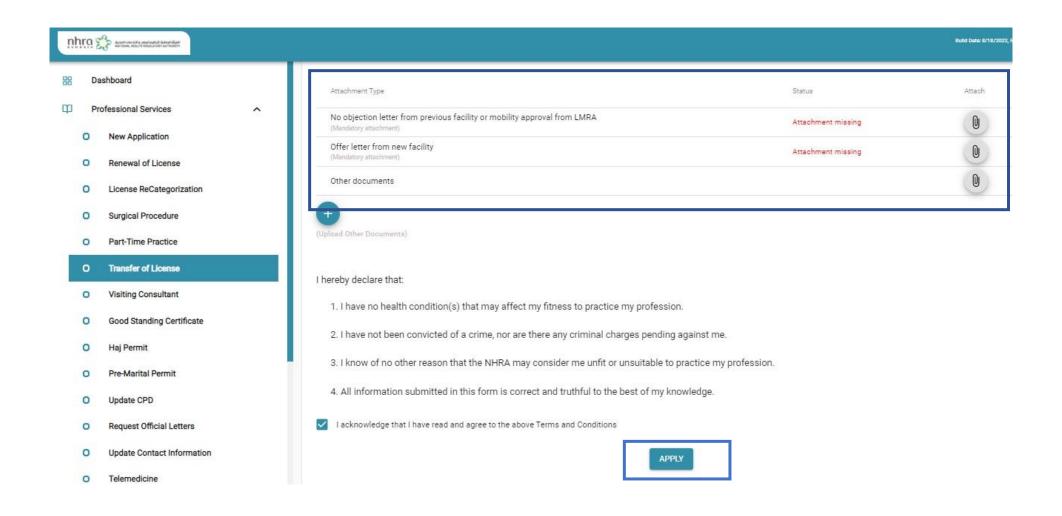
Select from the side Menu "Transfer of license"



Check the facility details



Upload requested documents and Apply



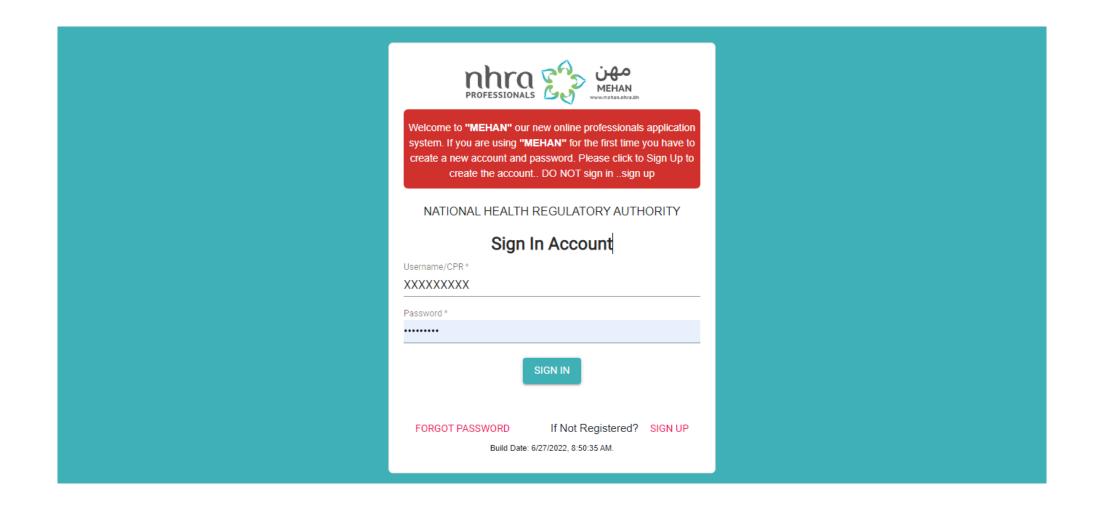
Transfer

- NHRA will review the application and inform you if there is any other document required
- If it is approved, pay the required fees and the LMRA letter will be available on the dashboard to download((LMRA letter will be provided only for non-Bahrainis)).
- Note: your license should be valid at least 2 months from the transfer date.

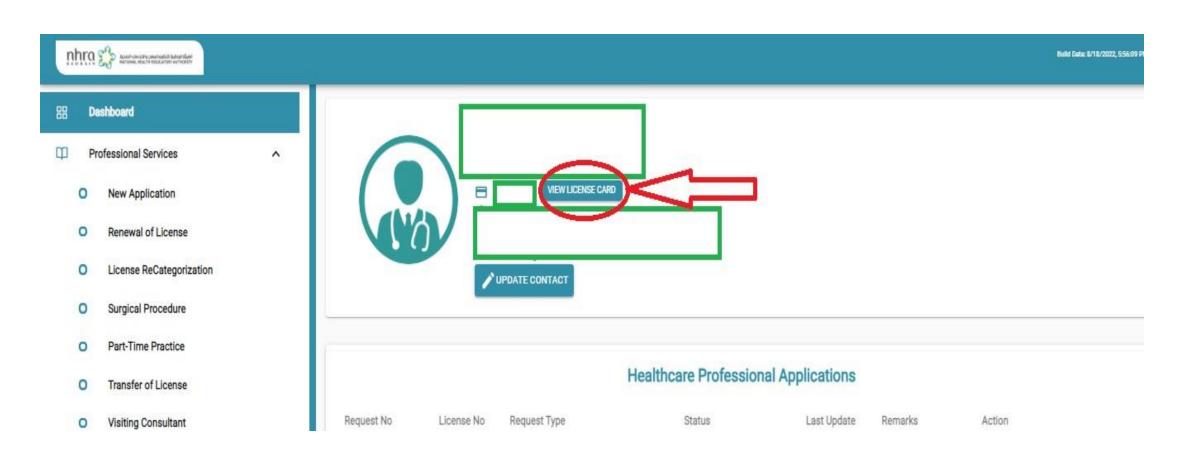


8 - How do I get my license card?

Login to Mehan



Scroll up next to you picture and Click on "view license card"

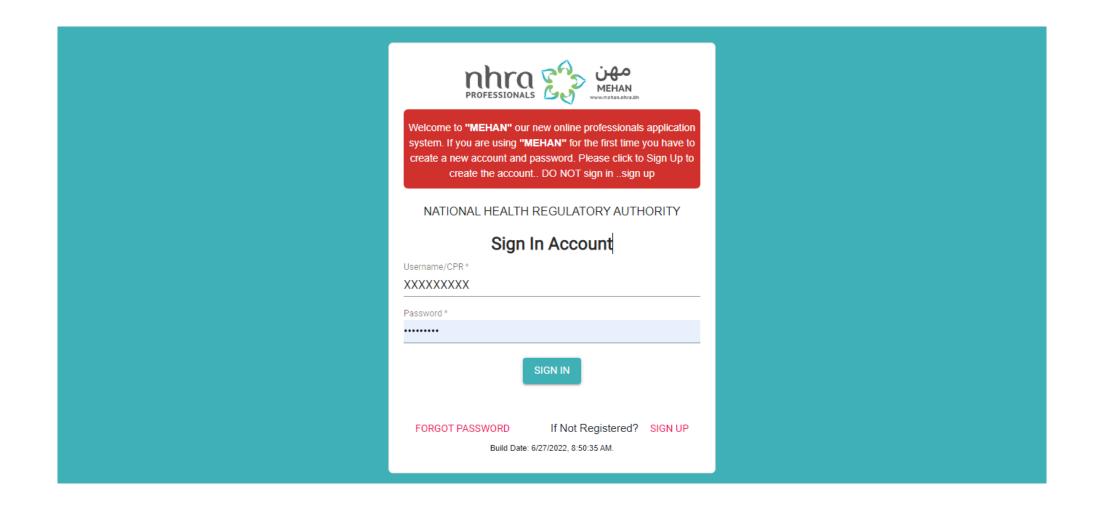


Now you can view and print the card and You can scan the barcode to get the license information such as facility, category..etc.

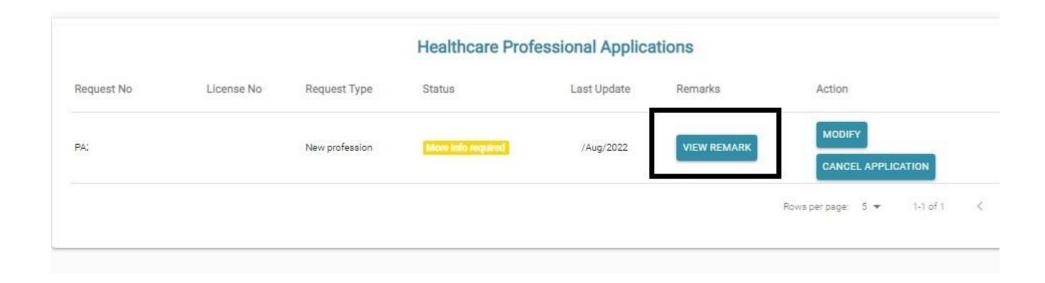


9 - I got an email that more information required. How could I know what is requested?

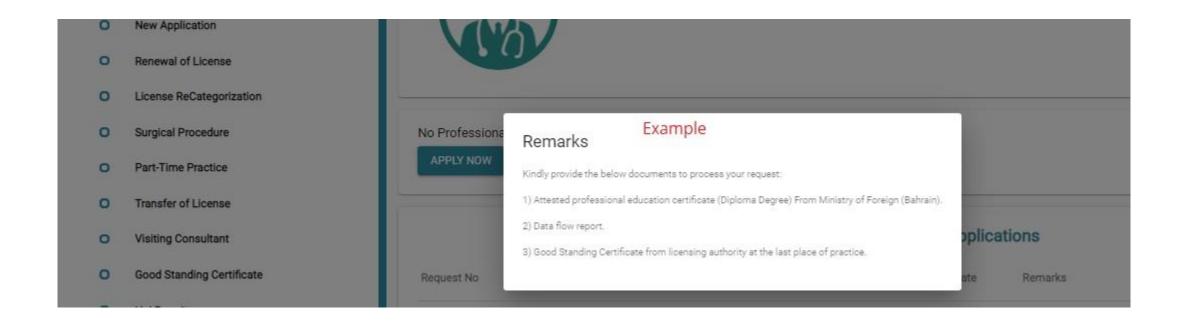
Login to Mehan



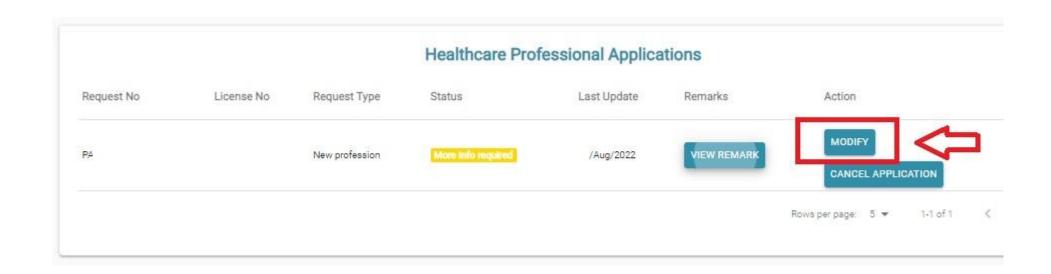
Click on "View remark" button



Now you can view the information requested.



You can click on "Modify" and upload the requested documents



10 - The invitation was sent to me, how I could locate it?

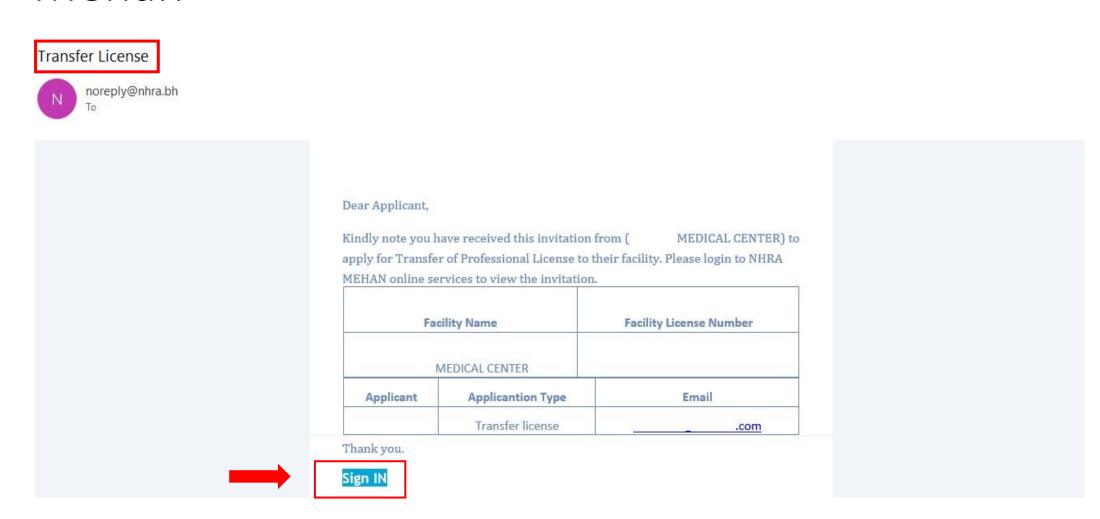
You could locate the invitation on your email inbox.

Transfer License

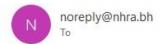




Click on the "Register or Sign In" and then new window will pop up to login to your account in Mehan



New Professional License



Dear Applicant,

Kindly note you have received this invitation from (MEDICAL CENTER) to apply for New Professional License. Please login to NHRA MEHAN online services to view the invitation.

Facility Name		Facility License Number
	MEDICAL CENTER	
Applicant	Applicantion Type	Email
	New profession	.com

Thank you.

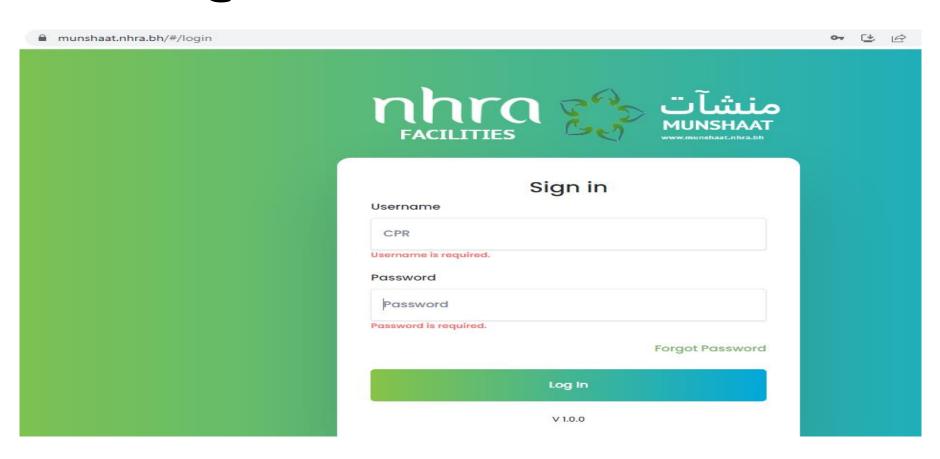
Register

11 - How do I get the Invitation for NHRA application?

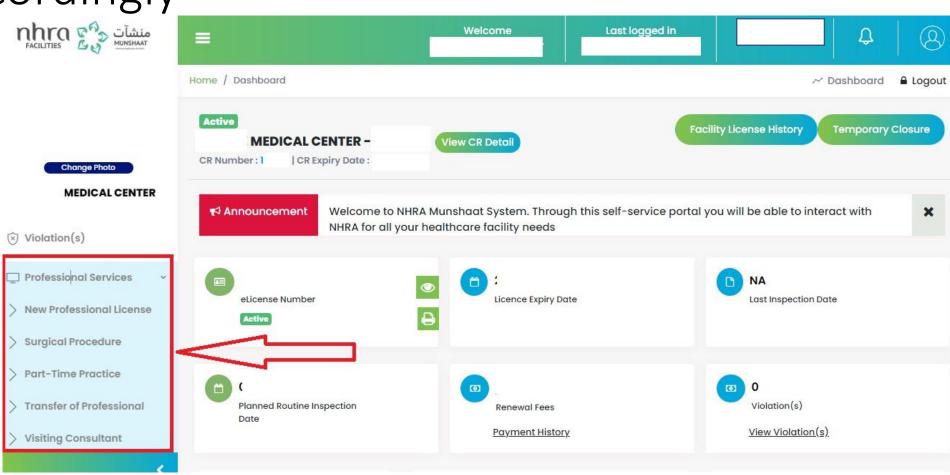
 You will get the invitation from the responsible person at the health facility willing to hire you. Its like an offer letter for the purpose of NHRA application. Without it you cant apply.

12 - I'm responsible person of facility, how do I send invitation?

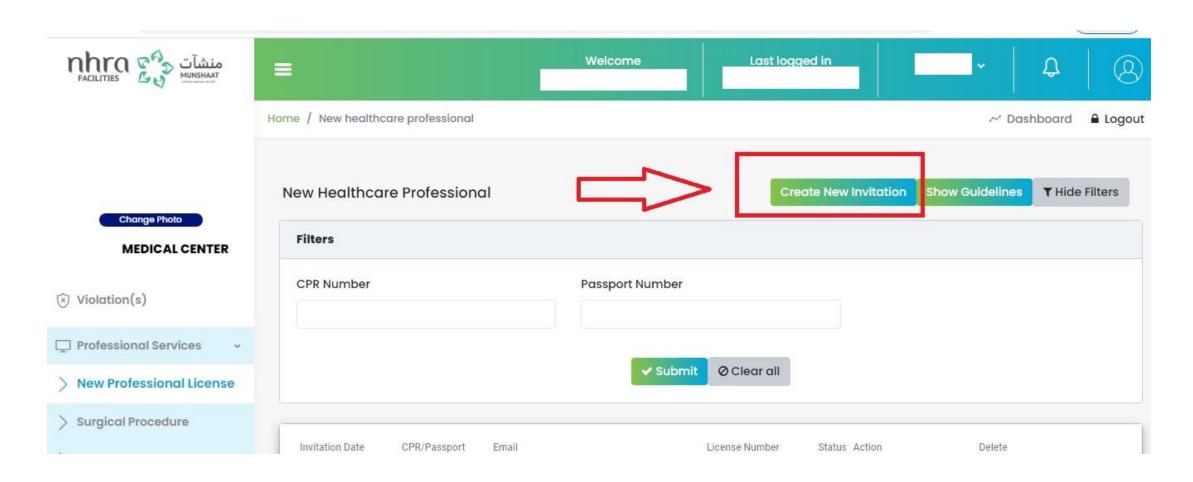
Login to Munshaat "Only for facility". If you don't have an account, please send email to Munshaat@nhra.bh



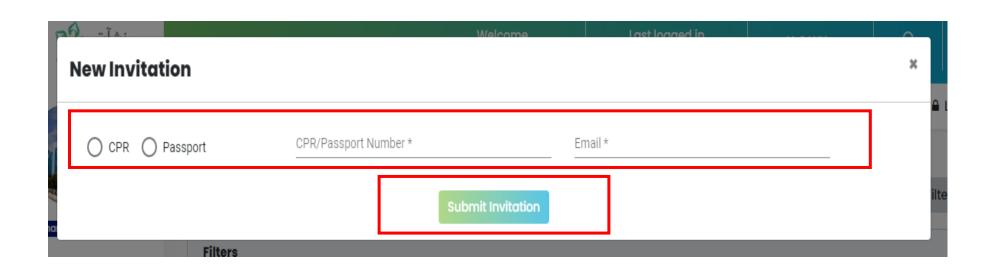
From the side menu select "Professional service" and then select the intended application type accordingly



New application selected here as an example, Click on create



Fill up the information and click on "Submit Invitation" and same is for all other applications.



Applicant will get the invitation in his/her email and they could proceed with application.

New Professional License noreply@nhra.bh Dear Applicant, Kindly note you have received this invitation from (MEDICAL CENTER) to apply for New Professional License. Please login to NHRA MEHAN online services to view the invitation. **Facility License Number Facility Name** MEDICAL CENTER Applicant **Applicantion Type** Email New profession .com Thank you. Register

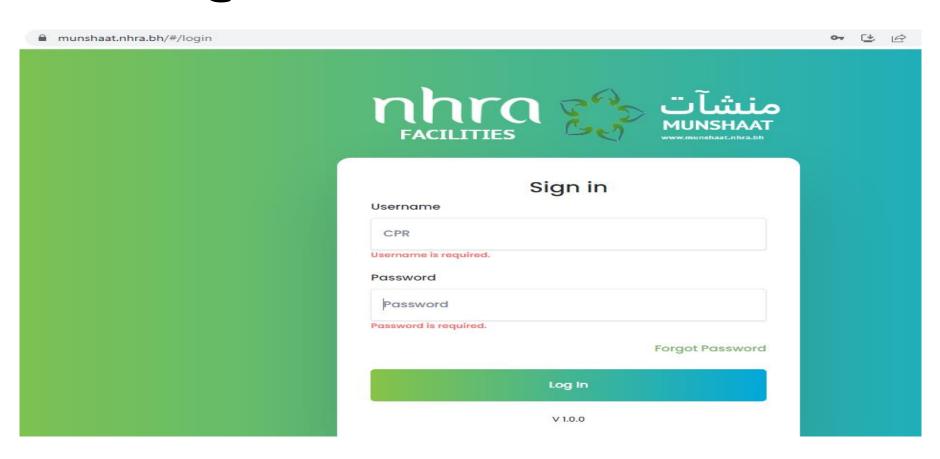
Which applications need invitation from facility?

- New license
- Surgical Procedure
- Part time Practice
- Transfer of license
- Visiting consultant
- Medical director
- Telemedicine service
- Cancellation of license

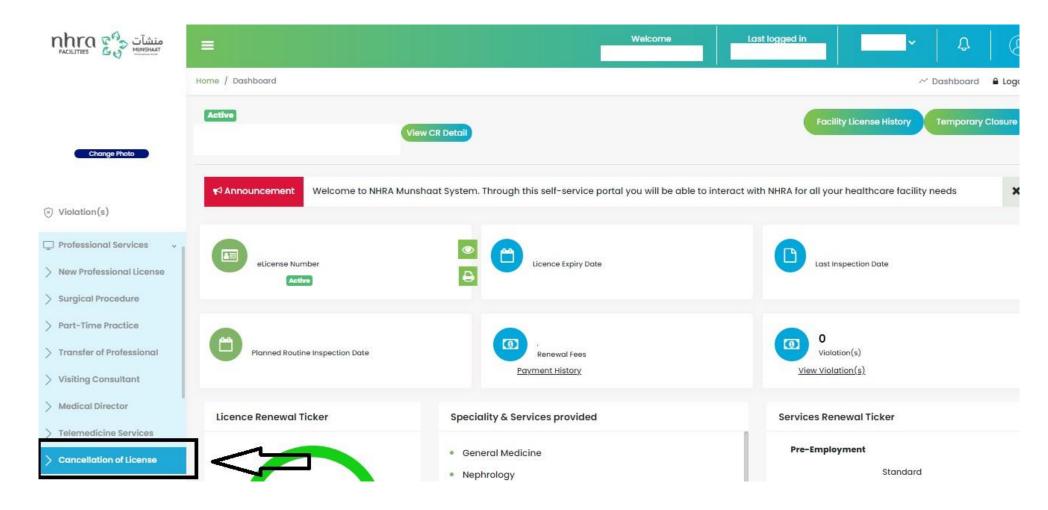


13 - How do the facility cancel the license of professional not working anymore under them? "for facility only"

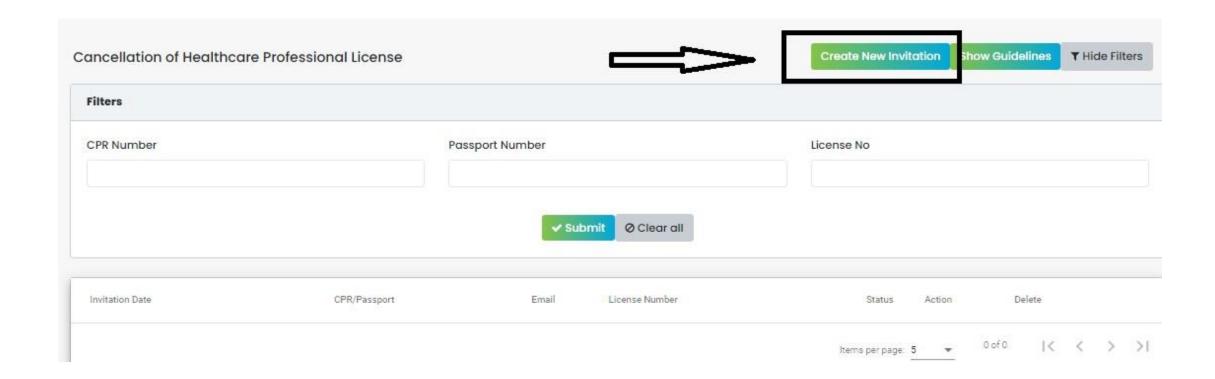
Login to Munshaat "Only for facility". If you don't have an account, please send email to Munshaat@nhra.bh



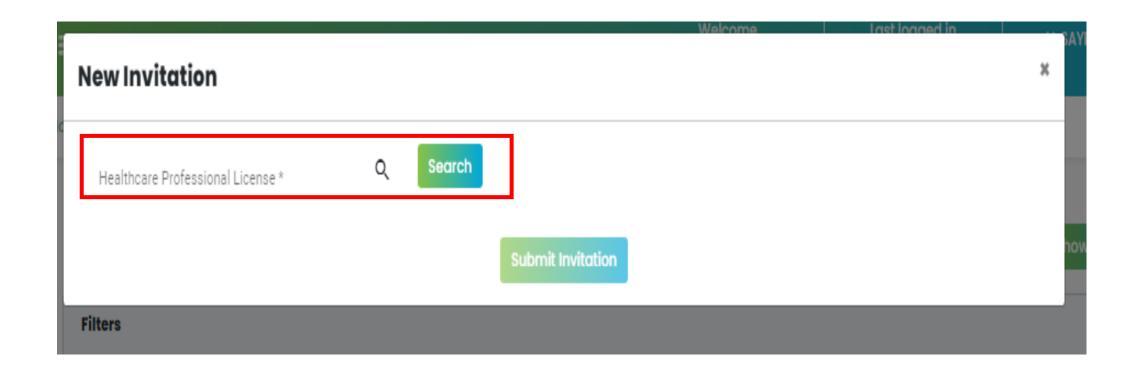
Select "Professional Service" then Select "Cancellation of license"



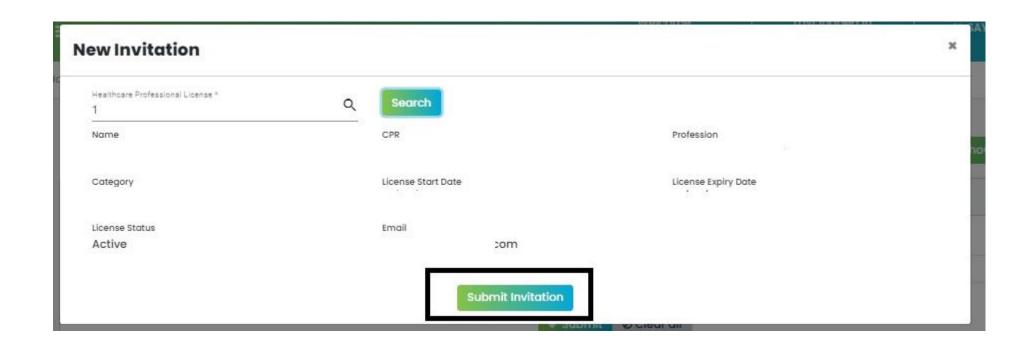
Click on "Create Invitation"



Enter the license details



Check the information and then click on submit.

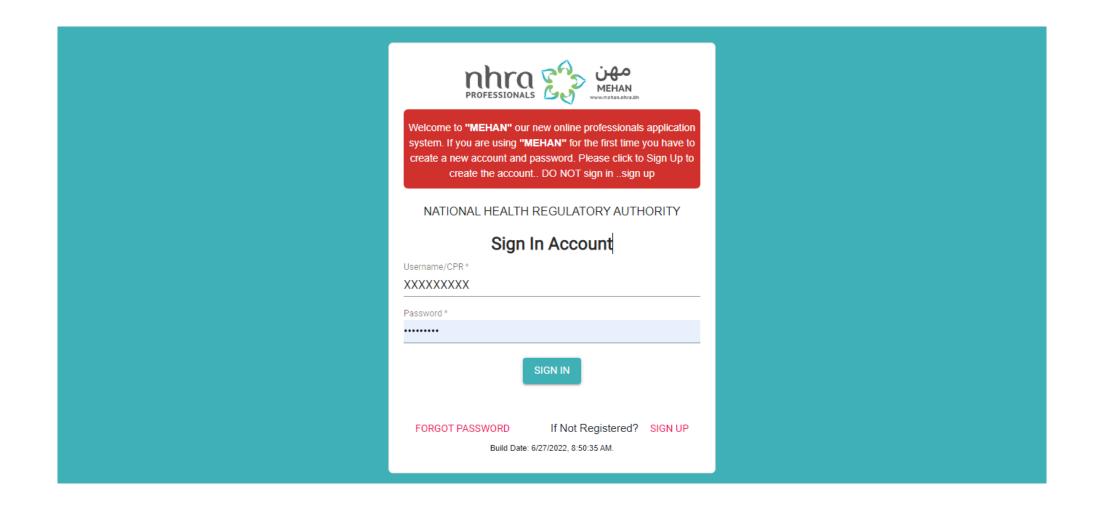


14 - I got the eligibility code, how I schedule my exam date?

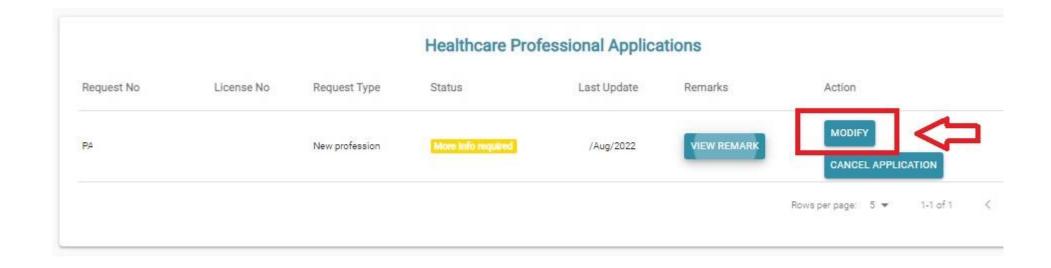
- Visit this link: <a>Exam
- Watch the video and follow the steps.

15 - I failed on my exam; how can I re-take the exam?

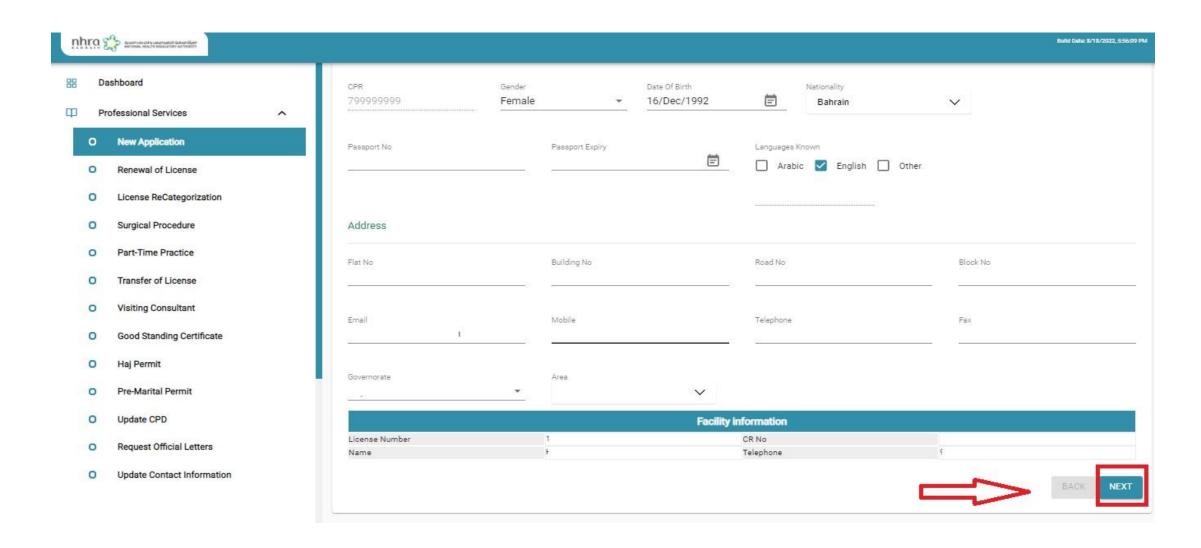
Login to Mehan



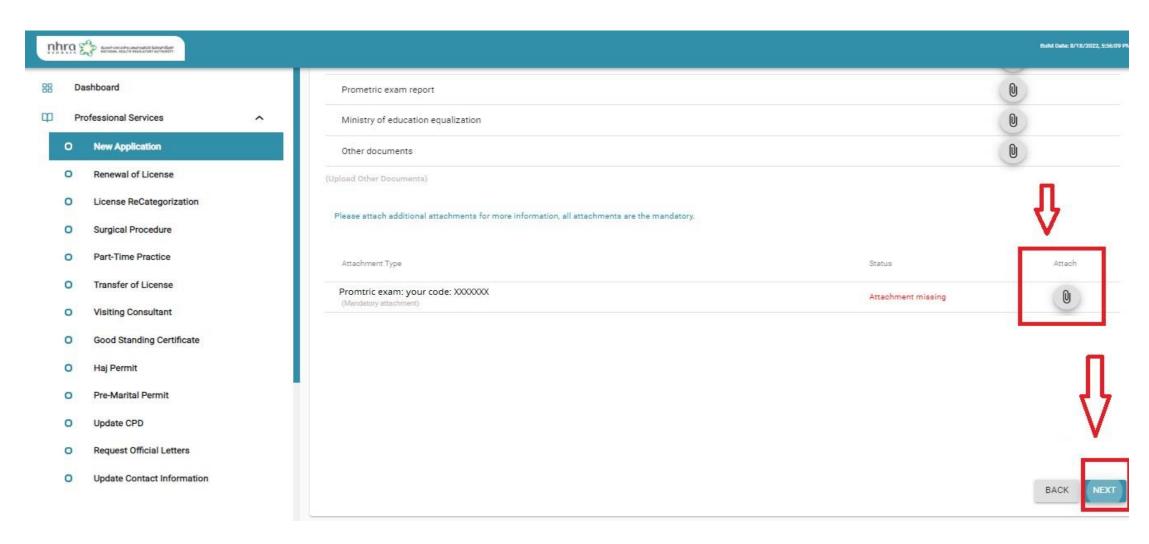
Click on "Modify"



Click next till you reach the "Attachment"



Scroll down then upload the exam result you did and submit your application.

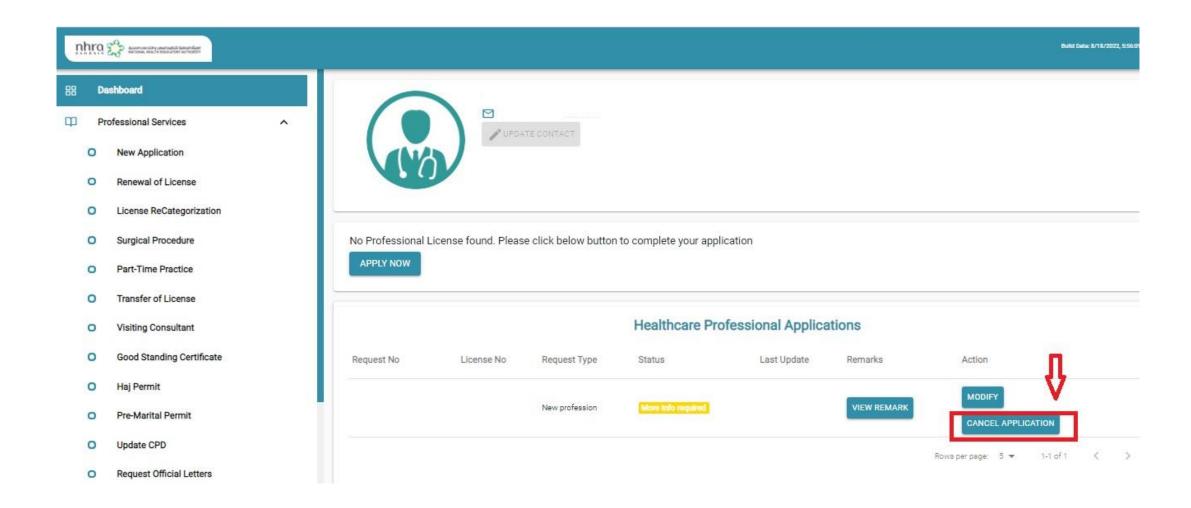


Re-examination

- NHRA will review the application and inform you if there is any other document required
- If you got the eligibility, the application will be sent back to your and you could schedule the exam on Prometric website as per this Exam video.

16 - How do I cancel my application?

Click on "Cancel Application"



Write the reason of cancellation and then click on "cancel the request". Note, NHRA will not be responsible about the consequence of the cancellation as mentioned.

